



## Parts Technician

Are you a Parts Specialist? Do you have experience with heavy duty equipment parts? Do you pride yourself on your excellent customer service skills? Then keep on reading! This could be the role for **you!**

### ABOUT OUR COMPANY

Collicutt Energy Services Corp. was founded in 1986 as an engine company and today, we still have that mindset. We service and package engines regardless of make, model and industry. Our services range from inspection to zero hour rebuilds. The engines we service drive transmissions, pumps, generators, and compressors, which we also completely rebuild. We provide valued solutions to our clients. We offer many equipment solutions including Cat, Waukesha, Cummins, White Superior, etc. We are the exclusive distributor for Siemens and Scania.

We service fracturing (frac) rigs, natural gas compressors and power generators, including emergency standby, prime power and Combined Heat and Power (CHP). Anything with an engine and whatever it drives, we can service. We have experienced Technicians who can work on diesel and natural gas engines. We are solution driven. We work with our clients to determine what they truly need and build a solution that is specifically designed for what they are looking for.

Our massive inventory of parts continues to evolve to meet the changing needs of our clients. Whether in person, online, or over the phone, we will help you find the right part for your needs. Collicutt Energy provides quality parts for Power Generation Systems, Automatic Transfer Switches and Industrial Engines. We stock a diverse selection of parts that we continually adjust to meet our clients' needs. We offer a broad range of OEM product lines such as Siemens, Scania, MTU Onsite Energy Power Generation Systems, Volvo Penta Engines, Mitsubishi Engines and Motortech Ignition Systems. We respond quickly to our customers' needs, day or night, because we understand the importance of being available when you need us. Just like our Service Department, you will find our Parts Department available 24/7, year-round.

Collicutt Energy is looking for a Parts Technician to join their team. This opportunity is with a great organization who values their employees, believes in a little fun, and offers a great compensation package as well.

### ABOUT THE OPPORTUNITY

The successful candidate in this role will not only be knowledgeable in their field but will also demonstrate strong customer service skills for both internal and external service needs. You will be responsible for maintaining the appropriate inventory systems, stock levels and you will be an expert at sourcing the best priced and available parts needed for getting the job done!

### ABOUT THE POSITION

- Manage inventory stock levels and order appropriate parts when needed.
- Inventory counts.
- Creating quotes and pursuing parts sales.
- Work with Shop and Field Technicians to issue required parts and ensuring proper tracking to the correct work order.
- Open new work orders when needed.
- Management of all returns and/or warranty parts for appropriate refunds.
- Keep a tidy work area and ensure the inventory room is always organized.
- Vendor management and negotiations.
- Ensures customer satisfaction while handling customer issues and/or complaints. Forward to proper management when required.
- Ensure customers understand all warranty information.
- Collaborate daily with people and seek innovative solutions.
- Address opportunities with certainty, assertiveness, and integrity.
- Develop and follow proactive routines to help the company increase efficiency.



## Parts Technician

- Source parts through multiple avenues, including reading manuals and online dashboards.
- Inform customers on status of their orders.
- Operate a forklift in a safe and efficient manner, when necessary.
- Be available on a rotational basis to provide on-call coverage within the Parts Department.
- Strive to always "Find a Better Way".
- Always demonstrate a "No One Gets Hurt" mindset.
- Other duties as required.

### THE REQUIREMENTS

- Journeyman or Apprentice Parts Technician experience; Procurement Specialist experience.
- Minimum of 3 years of experience managing heavy duty equipment parts.
- 2+ years of experience with inventory management/procurement.
- Valid driver's license.
- Ability to safely lift 40+ pounds when required.
- Ability to work independently and collaborate with teams in a fast-paced environment.
- Be personable, detail-oriented, and a strong problem-solver.
- Experience in a parts distribution role within a manufacturing, oilfield, or service environment.
- Power generation, gas compression, frac engines and heavy equipment knowledge considered an asset.
- Ability to work as part of a team
- Experience with CAT, MTU, Scania and Waukesha equipment including aftermarket parts considered an asset.
- Able to work successfully in a high-paced environment.
- Effective time management.
- Strong communication skills.
- Sales experience considered an asset.
- Available for, and legally able to, travel internationally.
- Willing, ready and able to perform labour-oriented tasks including cleaning, sorting, filing, stocking of shelves, delivery of materials, etc.

### COMPENSATION

We offer a comprehensive compensation package including competitive wages, solid group benefits, RRSP matching, PPE allotment, referral bonus, course reimbursement, bereavement benefits, and access to world class medical specialists through our unique Best Doctor's program.

The potential for success with our expanding, progressive, privately-owned business is unlimited. We recognize our team members as individuals and consider mutual RESPECT to be the key to building a cohesive, productive unit. Some previously exceptional Parts Technicians grew in their role and went on to work in other Collicutt Departments and currently have successful careers (Sales, Service, Management, etc.).

### HOW TO APPLY

If you are interested in this exciting opportunity that offers endless learning opportunities, a safety-first philosophy, mutual commitment, fun, and community involvement, then don't wait any longer! Come be part of our FAMILY.

Please submit your resume in confidence, along with your salary expectation and availability date, to [HR@collicutt.com](mailto:HR@collicutt.com).